HO CHI MINH CITY UNIVERSITY OF TECHNOLOGY OFFICE FOR INTERNATIONAL STUDY PROGRAMS



THE RESULT OF STUDENTS' EVALUATION TOWARD FACILITIES 2019

Ho Chi Minh City, July 02nd 2019

INTRODUCTION

- The survey was conducted by the Office of International Study Programs
 (OISP) with the purpose of evaluating facilities for International Study
 Programs students.
- Survey population: all students attending International Study Programs.
- Number of samples collected: 426 respondents.
- The time for collecting data is from May 20th to June 20th 2019, by sending questionnaire to each student on the Lime Survey system.

RESULT

Evaluation criteria		Mean
X1	Classroom	7.33
X2	Library A4	6.96
X3	Computer room A4	6.96
X4	Self-study areas (A4, B4)	7.01
X5	Laboratory	6.17
X6	Multifunctional sports ground B6	6.06
X7	Canteen A4	6.99
X8	Internet of OISP (A4, B4, B9, B10)	6.24
X9	Toilets (A4, B4, B9, B10)	7.89
Y	The overall satisfaction level of facilities	6.85



The analysis results have shown five major factors affecting students' overall satisfaction with the OISP's facilities (arranged in descending order of influence level):

- 1. Classroom
- 2. Internet of OISP (A4, B4, B9, B10)
- 3. Toilets (A4, B4, B9, B10)
- 4. Multifunctional sports ground B6
- 5. Library A4

RESULTS AND DIRECTION OF IMPROVEMENT 2020

In the past year, OISP has implemented these following changes:

- Building a self-study area A4;
- Renovating buildings B9, B10, B6, B8;
- Repairing teaching equipment;
- Equipping and upgrading the internet system for educational purposes;
- Repairing multi-purpose sports ground B6.

In 2020, OISP is expected to renovate A4 library, A4 canteen, classrooms and self-study areas in buildings B1 and B2; and continue investing in facilities and laboratory equipment of the Faculties./.

Quality Assurance Team – OISP