HO CHI MINH CITY UNIVERSITY OF TECHNOLOGY
OFFICE FOR INTERNATIONAL STUDY PROGRAMS
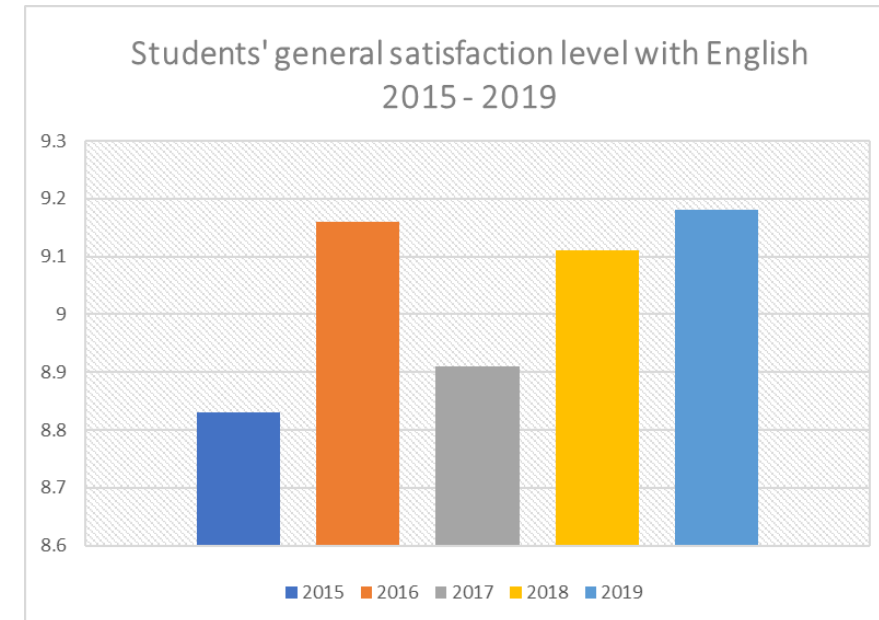
SURVEY RESULT OF
STUDENTS' OPINION ON PRE-UNIVERSITY SUBJECTS 2019
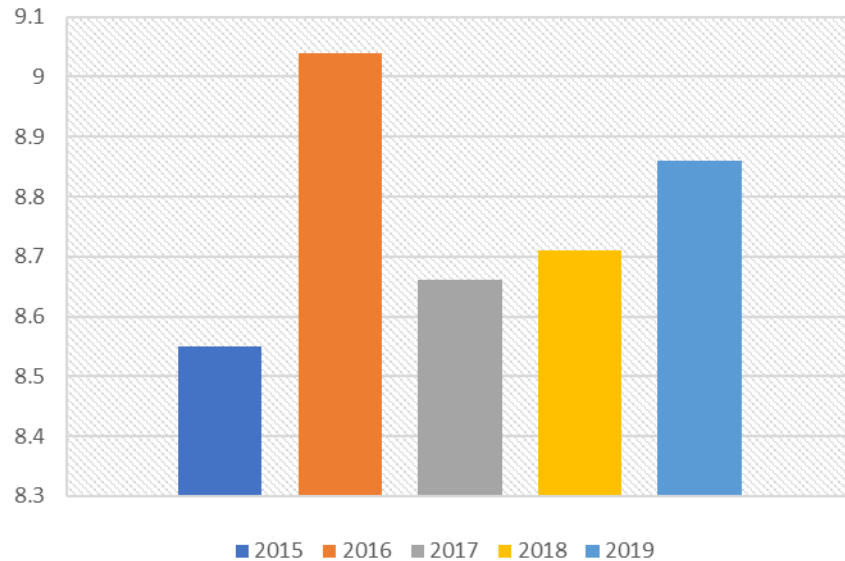
HCM City, 15th November 2019

RESULTS OF ENGLISH 2019

No	Evaluation Criteria (Level of students' satisfaction: 1-Unsatisfied → 10-Very satisfied)	Mean (midterm 2019)	Mean (final term 2019)	Mean (midterm vs final term)
	Total of samples collected	1129	1102	(27)
1	Lecturer's dress code	9.48	9.51	0.03
2	Lecturer's schedule (class time, break time, after class)	9.48	9.44	(0.04)
3	Seriousness during teaching	9.49	9.45	(0.04)
4	Enthusiasm during teaching	9.48	9.38	(0.10)
5	Openness during teaching	9.46	9.42	(0.03)
6	Out-of-school communication with the lecturer	9.03	9.14	0.11
7	Lecturer's teaching tools	9.19	9.30	0.12
8	Lecturer's teaching materials	9.33	9.37	0.03
9	Fluency of teaching content	9.42	9.39	(0.03)
10	Novelty of teaching content	9.16	9.17	0.01
11	LISTENING / SPEAKING skills practice	9.22	9.21	(0.02)
12	READ / WRITING skills practice	9.22	9.24	0.02
13	Exercises allocation in class	9.22	9.24	0.02
14	Homework allocation	9.16	9.20	0.04

Students' general satisfaction level with English 2015 - 2019

■2015 ■2016 ■2017 ■2018 ■2019

RESULTS OF SOFT SKILLS 2019 (LECTURER)

Students' general satisfaction level with Soft skills 2015 - 2019

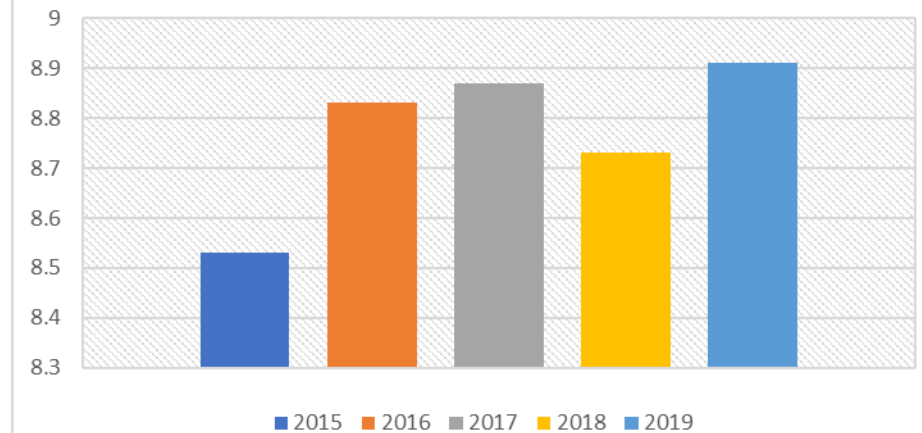| No	Evaluation Criteria (Level of students' satisfaction: 1-Unsatisfied → 10-Very satisfied)	Mean (midterm 2019)	Mean (final term 2019)	Mean (midterm vs final term)
	Total of samples collected	824	797	**(27)**
1	Lecturer's dress code	9.52	9.58	**0.06**
2	Lecturer's schedule (class time, break time, after class)	9.34	9.44	**0.11**
3	Punctual responding to group / individual assignments	9.43	9.48	**0.05**
4	Seriousness during teaching	9.56	9.57	**0.01**
5	Enthusiasm during teaching	9.54	9.57	**0.03**
6	Openness during teaching	9.49	9.52	**0.04**
7	Out-of-school communication with the lecturer	9.06	9.24	**0.18**
8	Lecturer's teaching tools	9.15	9.30	**0.15**
9	Lecturer's teaching materials	9.12	9.26	**0.14**
10	Fluency of teaching content	9.39	9.43	**0.03**
11	Novelty of teaching content	9.03	9.20	**0.16**
12	LEARNING skills practice	9.05	9.21	**0.16**
13	LIFE skills practice	9.12	9.18	**0.07**
14	Exercises allocation in class	9.04	9.12	**0.07**
15	Homework allocation	8.85	9.09	**0.24**
16	Atmosphere created by the lecturer	9.13	9.21	**0.09**
17	Lecturer's ability to inspire	9.05	9.24	**0.19**
18	Lecturer's ability to link the content to application	9.08	9.21	**0.13**
19	Reasonable study time allocation	8.93	9.19	**0.26**
20	Lecturer's ability to create an atmosphere for discussion	9.20	9.26	**0.05**
21	Lecturer's ability to provide feedback on students' presentations/ exercises	9.24	9.35	**0.12**
22	English is used as the main language during teaching.	9.26	9.22	**(0.03)**
23	Lecturer's standard English pronunciation	9.08	9.11	**0.03**
24	Lecturer's teaching in English is easy to understand.	9.04	9.18	**0.14**
25	Lecturer uses a variety of English vocabulary.	8.86	9.05	**0.19**
26	**The level of general satisfaction with the lecturer**	**9.13**	**9.33**	**0.21**
27	**The level of general satisfaction with the subject**	**8.87**	**8.86**	**(0.01)**

RESULTS OF SOFT SKILLS 2019
(TEACHING ASSISTANT)

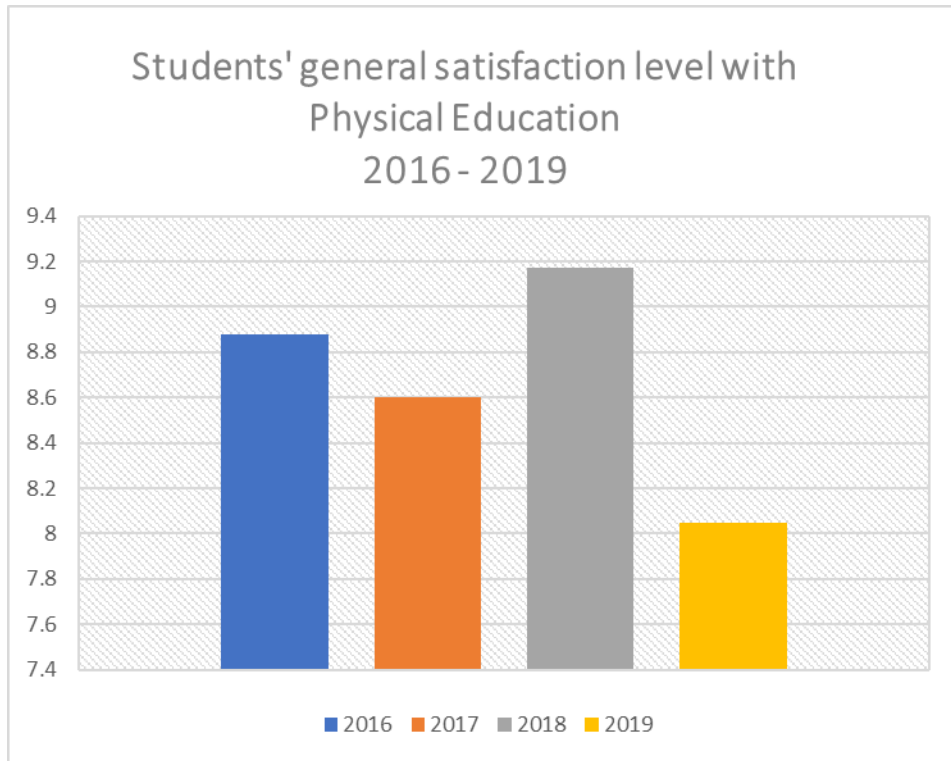| No	Evaluation Criteria (Level of students' satisfaction: 1-Unsatisfied → 10-Very satisfied)	Mean (midterm 2019)	Mean (final term 2019)	Mean (midterm vs final term)
	Total of samples collected	**781**	**752**	**(29)**
1	Teaching assistant's dress code	9.47	9.48	**0.01**
2	Assistance on classroom issues	9.36	9.42	**0.06**
3	Assistance on OISP related issues	9.29	9.37	**0.09**
4	Ability to comment on group exercises	9.16	9.32	**0.16**
5	**The level of general satisfaction with the teaching assistant**	**9.24**	**9.39**	**0.15**

RESULTS OF SOCIAL SKILLS 2019

No	Evaluation Criteria (Level of students' satisfaction: 1-Unsatisfied → 10-Very satisfied)	Mean (midterm 2019)	Mean (final term 2019)	Mean (midterm vs final term)
	Total of samples collected	777	728	(49)
1	Lecturer's dress code	9.46	9.45	(0.01)
2	Lecturer's schedule (class time, break time, after class)	9.45	9.37	(0.08)
3	Seriousness during teaching	9.51	9.45	(0.07)
4	Enthusiasm during teaching	9.50	9.41	(0.09)
5	Openness during teaching	9.42	9.35	(0.07)
6	Out-of-school communication with the lecturer	8.88	8.94	0.06
7	Lecturer's teaching tools	9.09	9.11	0.02
8	Lecturer's teaching materials	9.10	9.09	(0.01)
9	Fluency of teaching content	9.34	9.31	(0.03)
10	Novelty of teaching content	9.17	9.08	(0.09)
11	Exercises allocation in class	9.29	9.12	(0.17)
12	Homework allocation	9.11	9.08	(0.03)
13	Lecturer's ability to inspire	9.19	9.08	(0.11)
14	Lecturer's ability to link the content to application	9.16	9.08	(0.08)
15	Reasonable study time allocation	9.17	9.12	(0.05)
16	Lecturer's ability to create an atmosphere for discussion	9.19	9.07	(0.12)
17	Ability to practice skills	9.32	9.24	(0.08)
18	**The level of general satisfaction with the lecturer**	**9.22**	**9.18**	**(0.04)**
19	**The level of general satisfaction with the subject**	**8.97**	**8.91**	**(0.06)**

Students' general satisfaction level with Social skills 2015 - 2019

RESULTS OF PHYSICAL EDUCATION 2019

Students' general satisfaction level with Physical Education 2016 - 2019

Legend: 2016, 2017, 2018, 2019

No	Evaluation Criteria (Level of students' satisfaction: 1-Unsatisfied → 10-Very satisfied)	Mean (midterm 2019)	Mean (final term 2019)	Mean (midterm vs final term)
	Total of samples collected	564	528	**(36)**
1	Lecturer's dress code	9.22	8.93	**(0.29)**
2	Lecturer's schedule (class time, break time, after class)	9.09	8.58	**(0.52)**
3	Seriousness during teaching	9.11	8.69	**(0.42)**
4	Enthusiasm during teaching	8.98	8.41	**(0.57)**
5	Openness during teaching	8.89	8.35	**(0.54)**
6	Out-of-school communication with the lecturer	8.51	8.00	**(0.51)**
7	Lecturer's teaching tools	8.82	8.40	**(0.42)**
8	Lecturer's teaching materials	8.68	8.31	**(0.37)**
9	Fluency of teaching content	8.91	8.46	**(0.46)**
10	Novelty of teaching content	8.39	8.03	**(0.36)**
11	Exercises allocation in class	8.88	8.33	**(0.55)**
12	Homework allocation	8.61	8.23	**(0.38)**
13	Lecturer's ability to inspire	8.52	7.91	**(0.61)**
14	Lecturer's ability to link the content to application	8.62	8.12	**(0.50)**
15	Reasonable study time allocation	8.85	8.29	**(0.56)**
16	Lecturer's ability to create an atmosphere for discussion	8.59	8.13	**(0.46)**
17	Ability to practice skills	8.96	8.38	**(0.58)**
18	**The level of general satisfaction with the lecturer**	**8.77**	**8.24**	**(0.53)**
19	**The level of general satisfaction with the subject**	**8.58**	**8.05**	**(0.53)**