

HO CHI MINH CITY UNIVERSITY OF TECHNOLOGY
OFFICE FOR INTERNATIONAL STUDY PROGRAMS



**SURVEY RESULT OF
LECTURERS' SATISFATION FORWARD ONLINE TEACHING**

Ho Chi Minh City, August 27th 2020

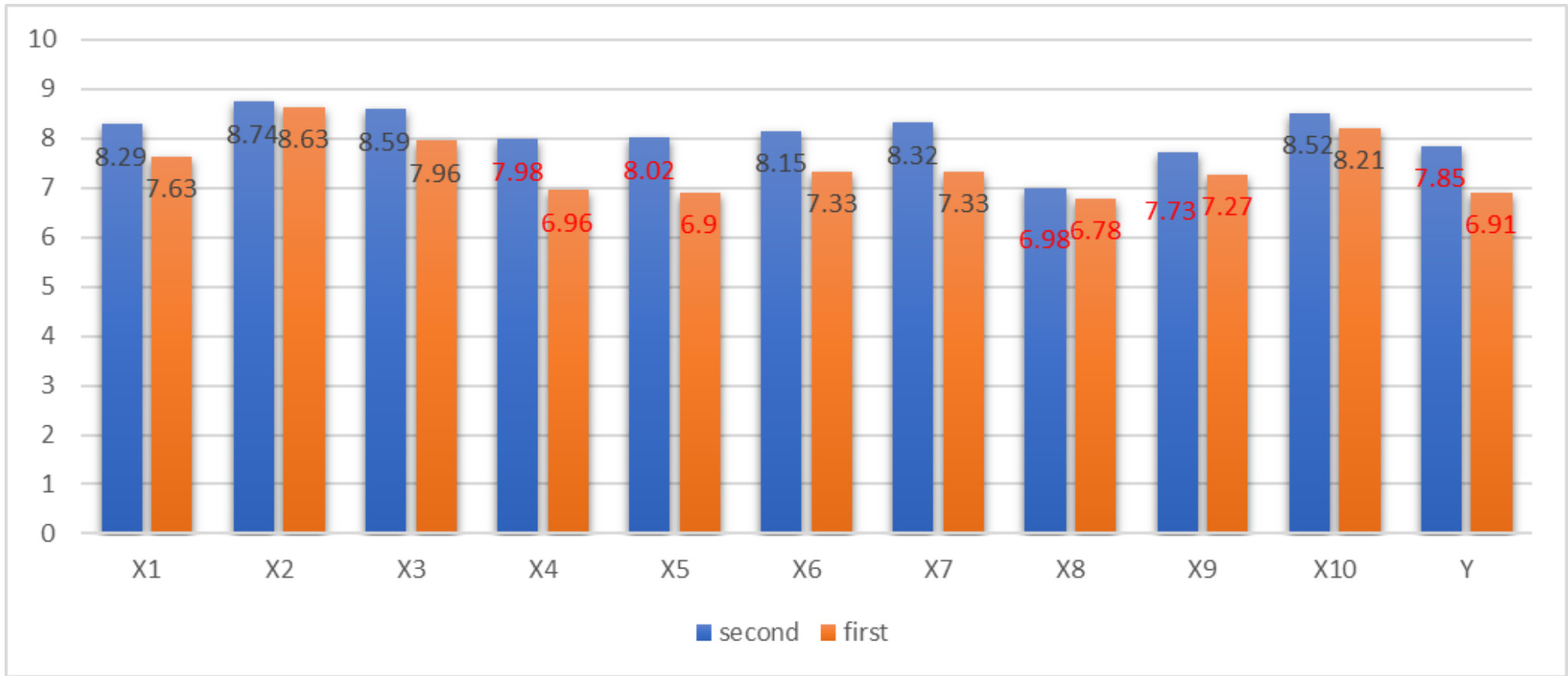
INTRODUCTION

The Office for International Study Programs (OISP) conducted data collection from June to August 2020 through sending survey questionnaires to each lecturer, including:

- First survey: 67/128 (52.34%)
- Second survey: 66/128 (51.56%)

RESULT

No	Evaluation criteria	Mean (2 nd survey)	Mean (1 st survey)
X1	Equipment to support online teaching (computers, video production tools, boards, pens, etc.)	8.29	7.63
X2	Support from OISP technical staff	8.74	8.63
X3	OISP's support and information providing to lecturers	8.59	7.96
X4	Information provided by the Academic Affairs Office (implementation guide, timetable, E-learning updates, etc.)	7.98	6.96
X5	Teaching schedule	8.02	6.90
X6	Duration of online teaching	8.15	7.33
X7	Comfort and confidence in the teaching process	8.32	7.33
X8	Students' attitude and positive learning	6.98	6.78
X9	Online interaction via BKeL (chat, forum, Google Hangout Meet)	7.73	7.27
X10	Sanitary and epidemic prevention procedures	8.52	8.21
Y	The level of satisfaction when participating in online teaching	7.85	6.91



• The analysis results show four major factors affecting lecturers' overall satisfaction

(arranged in descending order of influence level):

1. Comfort and confidence in the teaching process
2. Students' attitude and positive learning
3. Equipment to support online teaching
4. Sanitary and epidemic prevention procedures./.