

HO CHI MINH CITY UNIVERSITY OF TECHNOLOGY
OFFICE FOR INTERNATIONAL STUDY PROGRAMS



**THE RESULT OF STUDENTS' EVALUATION
TOWARD FACILITIES
2020**

Ho Chi Minh City, December 2020

INTRODUCTION

- The survey was conducted by the Office of International Study Programs (OISP) with the purpose of evaluating facilities for International Study Programs students .
- Survey population: all students attending International Study Programs.
- Number of samples collected: **776 respondents**.
- The time for collecting data is from May 13th to November 31st 2020, by sending questionnaire to each student on the Lime Survey system.

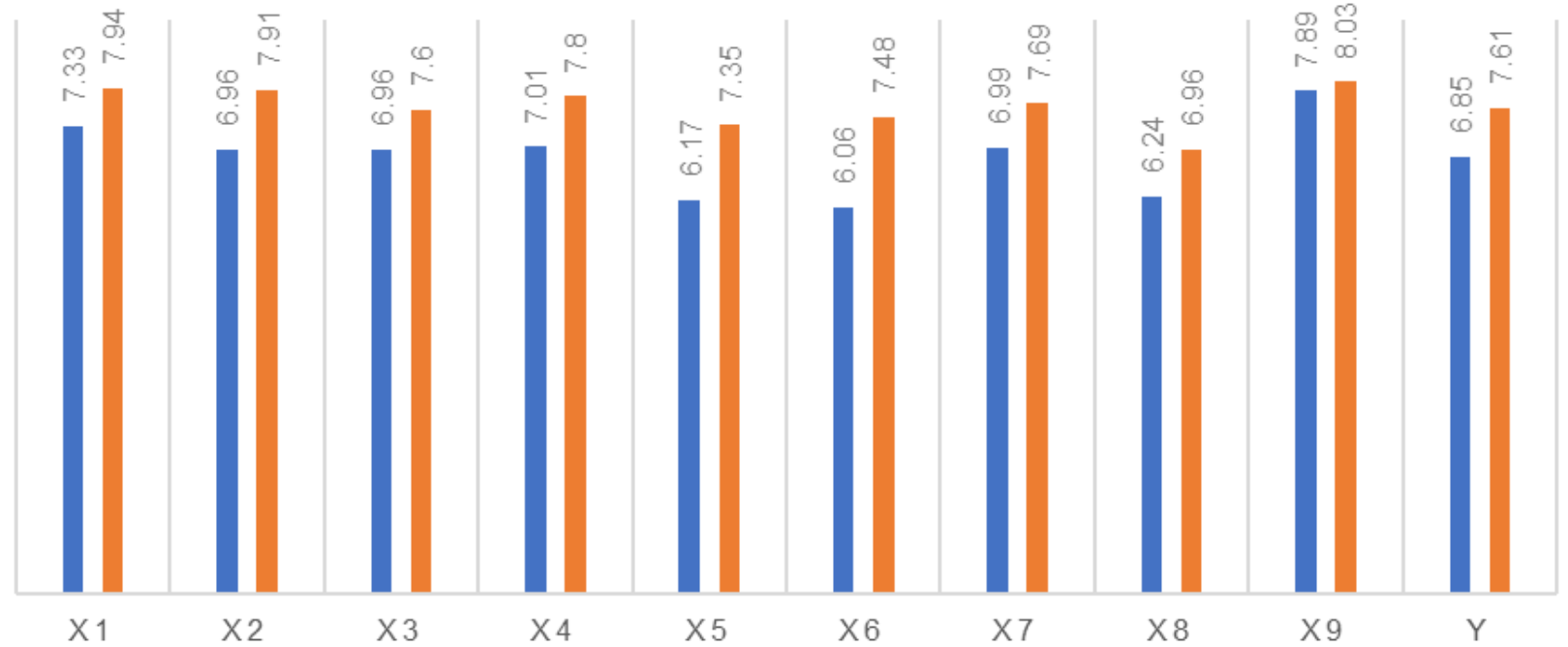
RESULT


Evaluation criteria		Mean 2019	Mean 2020
X1	Classroom	7.33	7.94
X2	Library A4	6.96	7.91
X3	Computer room A4	6.96	7.6
X4	Self-study areas (A4, B4)	7.01	7.8
X5	Laboratory	6.17	7.35
X6	Multifunctional sports ground B6	6.06	7.48
X7	BK-OISP Student Corner	6.99	7.69
X8	Internet of OISP (A4, B4, B9, B10)	6.24	6.96
X9	Toilets (A4, B4, B9, B10)	7.89	8.03
Y	The overall satisfaction level of facilities	6.85	7.61

RESULT

STUDENTS' OVERALL SATISFACTION WITH THE OISP'S FACILITIES

■ Mean 2019 ■ Mean 2020





The analysis results have shown five major factors affecting students' overall satisfaction with the OISP's facilities (arranged in descending order of influence level):

1. Toilets (A4, B4, B9, B10)
 2. Internet of OISP (A4, B4, B9, B10)
 3. Classrooms
 4. Self-study areas (A4, B4)
 5. Laboratory
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