

HO CHI MINH CITY UNIVERSITY OF TECHNOLOGY  
OFFICE FOR INTERNATIONAL STUDY PROGRAMS

---



## **OISP STAFF SATISFACTION SURVEY 2020**

*Ho Chi Minh City, January 2021*

## INTRODUCTION

- The survey was conducted by the Office of International Study Programs (OISP) with the purpose of evaluating staff satisfaction.
- Survey population: all executives of OISP.
- Number of samples collected: **60 respondents (88%)**.
- The time for collecting data is from December 02<sup>nd</sup> to 06<sup>th</sup>, 2020 by sending questionnaire to each staff on the Lime Survey system.

# RESULT

	Evaluation Criteria	Mean 2019	Mean 2020
X1.6	Overall satisfaction level about total annual income	7.31	7.38
X2.6	Overall satisfaction level about training policy and promotion opportunity	7.17	7.23
X3.7	Overall satisfaction level about Board of Directors	8.46	8.42
X4.11	Overall satisfaction level about superiors	8.11	8.09
X5.6	Overall satisfaction level about colleagues in the same department	8.11	8.45
X6.6	Overall satisfaction level about colleagues in other departments	7.93	7.90
X8.11	Overall satisfaction level about job characteristics at OISP	8.07	8.03
X9.5	Overall satisfaction level about job evaluation system at OISP	7.78	7.68
X10.8	Overall satisfaction level about working conditions at OISP	8.35	8.18
<b>Y</b>	<b>Overall satisfaction level when working at OISP</b>	<b>8.11</b>	<b>8.12</b>

### Average value of staff's overall satisfaction level 2019 - 2020

