

HO CHI MINH CITY UNIVERSITY OF TECHNOLOGY
OFFICE FOR INTERNATIONAL STUDY PROGRAMS



THE RESULT OF LECTURERS' SATISFACTION 2021

Ho Chi Minh City, August 2021

INTRODUCTION


The Office for International Study Programs (OISP) conducted data collection from July 5th to August 12nd 2021 through sending survey questionnaires to each lecturer, including:

- Total number of lecturers surveyed: 341
- Total number of respondents: 162
- Total number of valid answers: 51,59%

RESULT

	Evaluation criteria	Mean 2021
X1	Facilities for teaching	8.21
X2	Material for teaching	7.59
X3	Teaching remuneration	8.15
X4	Lecturer training policy	7.36
X5	Policy supporting scientific research	7.82
X6	Providing information from OISP	8.51
X7	Providing information from training department	8.39
X8	The number of student in class	8.20
X9	Comfortable and confident in online teaching	8.30
X10	Learning attitude of OISP's student	7.54
X11	Learning ability of OISP's student	7.64
X12	Reasonable duration of online teaching	8.12
X13	Online interaction via tools (BKel, Google Hangout Meet)	8.44
Y	Your overall satisfaction forward online teaching	8.37





The analysis results show five major factors affecting lecturers' overall satisfaction (arranged in descending order of influence level):

1. Providing information from training department
2. Online interaction via tools (BKel, Google Hangout Meet)
3. Learning ability of OISP's student
4. The number of student in class
5. Facilities for teaching

In particular, two factors with the great influence are “Providing information from training department” (0.26) and “Online interaction via tools (BKel, Google Hangout Meet)” (0.25). Therefore, those factors need to be prioritized for improvement.

