

HO CHI MINH CITY UNIVERSITY OF TECHNOLOGY
OFFICE FOR INTERNATIONAL STUDY PROGRAMS



OISP STAFF SATISFACTION SURVEY 2021

*Ho Chi Minh City, November 10th,
2021*

INTRODUCTION

- The survey was conducted by the Office of International Study Programs (OISP) with the purpose of evaluating staff satisfaction.
- Survey population: all executives of OISP.
- Number of samples collected: **54 respondents (87%)**.
- The time for collecting data is from November 10th to 19th, 2021 by sending questionnaire to each staff on the Lime Survey system.

RESULT

	Evaluation Criteria	Mean 2020	Mean 2021
X1.6	Overall satisfaction level about total annual income	7.38	7.7
X2.6	Overall satisfaction level about training policy and promotion opportunity	7.23	7.92
X3.7	Overall satisfaction level about Board of Directors	8.42	8.57
X4.11	Overall satisfaction level about superiors	8.09	8.76
X5.6	Overall satisfaction level about colleagues in the same department	8.45	8.74
X6.6	Overall satisfaction level about colleagues in other departments	7.9	8.35
X8.11	Overall satisfaction level about job characteristics at OISP	8.03	8.33
X9.5	Overall satisfaction level about job evaluation system at OISP	7.68	8.30
X10.8	Overall satisfaction level about working conditions at OISP	8.11	8.72
Y	Overall satisfaction level when working at OISP	8.12	8.2

Everage value of staff satisfaction 2021

